

The DMG MORI group is one of the largest manufacturers of metal cutting machines and a leading global manufacturer of CNC-controlled Turning centres and Milling machines.

Products of DMG MORI include innovative high-tech CNC machines like lathes, milling machines, advanced technologies (ULTRASONIC / LASERTEC) as well as Software Solutions and Systems. Industrial services include a wide range of services in relation to the whole machine lifetime, used machines, accessories and energy solutions.

Over 12,000 employees contribute to the success of our company. A total of 164 domestic and international sales and service locations in 76 countries under the global brand DMG MORI maintain direct contact to our customers. As “Global One Company” we are present in all important markets worldwide.

Our continued growth relies on recruiting and developing individuals that can make a positive contribution to our business.

Trainee Field Service Engineers based in Ljubljana, Slovenia.

As a trainee you will learn to assemble complex machines and systems from mechanical, electrical and electronic components. Your duties will also include setting up operations, to program and to install corresponding software. In addition, you will learn how to maintain, repair and retrofit our machines. Training is conducted in a practical and forward-looking manner with the aim of preparing you for future service assignments in the field with our customers.

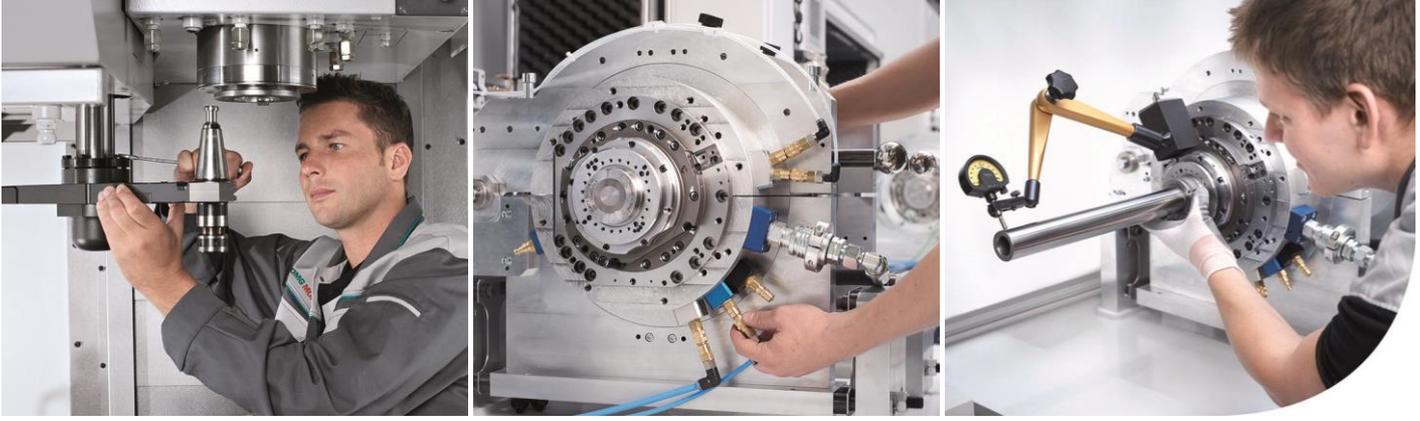
Working alongside an experienced Field Service Engineer key accountabilities include:

- On-site installation, troubleshooting, repair and maintenance of CNC machine tool equipment and controls
- Delivering technical product demonstration to customer as well as training in set-up, tooling, operating, and programming
- Support to spare parts coordinator by determining parts required by the customer
- Handling requests for service proposals and quotes (RFPs/RFQs)
- Preparation of service reports by collecting, analyzing and summarizing repair information
- Reconciling and integrating territory service activity reports; maintaining and updating customer databases (ERP)

The successful candidate will have a combination of knowledge, skills, and experience which would include the following:

EXPERIENCE / SKILLS:

- 0-2 years of proven experience in mechanical and electrical installation, troubleshooting, repair and maintenance, of CNC machine tools and automations
- Customer service focus with a demonstrated ability to build and maintain effective customer relationship
- Results-oriented, self-directed and able to work in a consultative, solution-oriented sales environment
- Ability to explain complex technical issues in a simple way
- Demonstrated analytical and problem solving skills.



KNOWLEDGE BACKGROUND:

- Degree in Mechanical, Electrical Engineering or equivalent technical orientation
- Ability to read and interpret electrical circuit diagrams and mechanical schematics
- Business level of verbal and written communication skills in both Slovenian and English
- IT skills (MS Office)
- Valid driver's licence

OUR OFFER:

- Competitive remuneration package
- Bonus for creation of business generation opportunities
- Technical trainings in factories abroad within an established multinational working environment
- Company car for business and private use
- Mobile communication and IT equipment

The position is initially limited to 24 months with the intention of permanent employment.

To apply for this position please send your CV in **English** to: HR_SEE@dmgmori.com